
Registering Kurzweil 3000

Who should register? Everyone. If you are a new customer or an existing one, you should register. If you are upgrading, you must re-register. If you purchased multiple site licenses, register each copy of Kurzweil 3000, after installing it.

Why register? Because Kurzweil Educational Systems has automated the product manufacturing and distribution processes, having your registration information in our database means you can receive upgrades, replacements or additional material quickly.

The Registration Process

Before you start, you should:

- Install copies of Kurzweil 3000 software on each Mac for which you will submit registration information.
- Have available the serial number of each copy of Kurzweil 3000 that you want to register. You can find the serial number on the product box, CD holder, or certificate of ownership. The serial number corresponds to the version of Kurzweil 3000 (Professional or LearnStation) that you purchased. You need to use a different serial number for each registration.

When you start Kurzweil 3000 for Macintosh for the first time, you see a prompt to accept the Licensing Terms of the Agreement. After accepting the terms, the **Registration** window appears.

Note: If Kurzweil 3000 is currently running, choose **Register** from the **Kurzweil 3000** menu.

The **Registration** window gives you the option of registering online (recommended), or by telephone.

For information about:

- Online registration, see page [3](#).
- Telephone registration, see page [6](#).

If you decide that you do not want to register at this time, click **Register Later**. Be aware that if you don't register within 30 days of installation, Kurzweil 3000 disables all features, with the exception of the **Register** option.

Registering Online

If you are registering a copy of Kurzweil 3000 for the first time, use the following procedure. However, see [Registering Multiple Copies of Kurzweil 3000 Online](#) on page 5, if you have previously completed an *online registration* for one of the following products:

- Kurzweil 3000 for Macintosh Version 2.0 or later.
- Kurzweil 3000 for Windows Version 8 or later.
- Kurzweil 1000 Version 7 or later.

Note: If you are affiliated with a school or other organization, you should always use the same account name and password when you register Kurzweil Educational Systems products online.

To register Kurzweil 3000 online for the first time:

1. In the initial Registration window, select New Online Account, and click Continue.
2. Enter an **Account Name**, a **Password**, and confirm your password by re-typing it. Click **Continue**.

This information is used to create an account at Kurzweil Educational Systems that contains standard registration information (company, address, e-mail, etc.). You should write down your Account Name and Password and keep it in a secure place.

Note: Once you click **Continue**, an account is created at Kurzweil Educational Systems, using the Account Name and Password you entered. If for some reason you stop the registration process before completion, when you resume the process, click the **Existing Online Account** button to finish the registration process.

3. Enter the requested registration information, and click **Continue**.
4. Enter the serial number for the copy of Kurzweil 3000 you are registering. You can find the serial number on the product box, CD holder, or certificate of ownership.

We would also appreciate it if you would answer the purchasing questions that appear in this window, although this is optional.

5. Click **Continue.**

A registration confirmation window appears, informing you that the registration was successful.

If you are going to register additional copies of Kurzweil 3000, see the following section.

Registering Multiple Copies of Kurzweil 3000 Online

If you are registering multiple copies of Kurzweil 3000, **you must first fully register one copy** as detailed in the previous section, or you must have previously completed an *online registration* for one of the following products:

- Kurzweil 3000 for Macintosh Version 2.0 or later.
- Kurzweil 3000 for Windows Version 8 or later.
- Kurzweil 1000 Version 7 or later.

To register additional copies of Kurzweil 3000:

1. In the initial **Registration** window, select **Existing Online Account**, and click **Continue**.
2. Enter the *same* **Account Name** and **Password** that you entered for a previous online registration. Click **Continue**.

Note: If you've previously registered a Kurzweil Educational Systems product online, but have forgotten your account information, select **Retrieve Forgotten Online Account Info**. A new window appears. Enter the serial number for the *previously registered product*, and click **Continue** to initiate the information request.

When Kurzweil 3000 finds your information, it sends the details to the e-mail account that you supplied when the original product was registered. Check your e-mail for your Account name and Password.

3. In the next window, the account information is automatically filled in based on the previous registration. Click **Continue**.
4. Enter the serial number for the copy of Kurzweil 3000 you are currently registering, and click **Continue**.

A registration confirmation window appears, informing you that the registration was successful.

5. Repeat this procedure for any other copies that you want to register.

Registering by Telephone

You have the option of registering by telephone.

Before you call us. If you plan on registering multiple copies of Kurzweil 3000 over the telephone, please perform **step 1** below for each copy that you want to register, and record the system code on the included **System Code Worksheet**. See the next section for more information about the System Code Worksheet.

To register by telephone:

1. In the initial **Registration** window, select **Phone**, and click **Continue**.

A window appears displaying the telephone number for Kurzweil Educational Systems Customer Service, the **System Code** for this installation, and a space to enter the Serial Number.

2. Call the telephone number, and give the representative the Serial Number and System Code.

Note: Customer Service representatives are available to take your registration requests between 8:00 a.m. and 4:00 p.m. Eastern Time. For phone registration, call **(800) 894-5374** within the United States, or **(781) 276-0600** from outside of the United States.

About the System Code Worksheet

If you are installing and registering Kurzweil 3000 on multiple machines, using the System Code Worksheet included at the end of this book to note the System Codes, Serial Numbers and Unlock Codes, can greatly expedite the telephone registration process. See [System Code Worksheet](#) on page 25.

Locking the Registration Process

If security is an issue at your site, you might want to lock the ability to update the registration information. You can do this in the **Lock Features** window. To access this window, choose **Lock Features** from the **Kurzweil 3000** menu. For detailed information on locking the update process see *Locking and Unlocking Kurzweil 3000 Features* in the *Kurzweil 3000 for Macintosh User's Guide*, or in the Kurzweil 3000 Online Help.

